An IT leader and Business Transformation Specialist, Mr. Shastri brings with him a unique blend of technical and managerial experience with in-depth exposure to the entire spectrum of Business Systems implementations spanning multiple years and progressive roles in the IT industry. A results-driven leader with a history of successful outcomes requiring a combination of Business Acumen and Technical Expertise, Mr. Shastri effectively leverages his ability to Build Coalitions to lead and influence meaningful change and offers this rich experience in partnering with organizations to achieve their goals. Highlights of his core competencies are as follows:

**Management and Strategy**

* Strong Business Systems (SAP/ERP) implementation and related technical capabilities
* Proven leadership, organizational, technical writing, documentation, interpersonal and communication skills including team-building, project planning, strategy and execution
* Significant Big-4 experience, served many Fortune-500 clients
* Exceptional collaborator – able to bridge company and client interests
* Highly organized and accurate – Established track record in meeting expectations and timelines

1. Proficient in industry best practices and methodologies, has demonstrated ability in successful small, medium and large scale program delivery ($2M - $30M)

* Change leader who understands necessary elements in influencing organizational change

1. Leadership skills to influence organizational strategy, technology posture and rapid adoption of processes and procedures
2. Management of globally dispersed project teams
3. Collaboration with hardware and software vendors for infrastructure planning negotiations and subsequent implementation
4. Implementation and operational strategies aligned with technology recommendations and practical realization including Data and Systems Architecture and associated Governance, Risk and Compliance implications
5. In-depth knowledge of infrastructure hosting operations and partner management involving **hosted and managed services** as well as **SaaS** models from both operational and contract management perspectives
6. Strong understanding of HR processes to fulfill project staffing objectives
7. Understanding of project / risk assessment approaches and monitoring and mitigating project risks
8. Methodology-based project planning and project execution (Waterfall, Agile, Lean/Kanban, Hybrid) to successfully navigate requirements analysis, design and development, deployment and post-cutover sustainment activities
9. Systems/Portfolio Management and Business Transformation Strategies
10. Strong understanding of and pragmatic utilization of Organizational Change Management
11. SLA / OLA and related development to support ITIL® (Service Management) standards and best practices. Thorough understanding of CMMi® level 2/3 process areas.

**Technical Expertise Summary**

1. Business Systems implementation and legacy transformation using SAP, PeopleSoft, Oracle
2. System configuration and customization with global rollout considerations such as internationalization and multiple time zones
3. Exposure to various technology platforms and Operating Systems
4. Expertise in performing Independent Verification and Validation (IV&V) of Technical Operations

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**PROFESSIONAL EXPERIENCE:**

**ERP Program Delivery and Practice Management**

**Defense Contractor – October 2011 – Present**

* Responsible for oversight activities relating to all active SAP programs as well as pipeline management to identify and propose new opportunities to pursue
* Partner with the executive team in the growth of the SAP practice
* Provide subject matter expertise to and participate in capture management and proposal development activities
* Provide program delivery services for projects of various scope, schedule and budgets

**Delivery Engagements include:**

1. **Program Manager, US Army, April 2013 – February 2015**

*Budget: $30M; Duration: 5 Year Contract; Project Team of: 40+ FTEs*

Responsible for the program management for an initiative by the Army to re-engineer an existing Funds Management SAP solution that currently caters to over 50K Army personnel and implement the re-engineered solution to the Army’s intelligence community on the classified SIPRNet network. The solution exists of funds management, financials (including special purpose ledger), controlling, spending chain, fixed assets, materials management and analytical components to provide for budget formulation, spend chain management and other reports and queries.

* Established program master schedule, cost management plan and program requirements and scope
* Planned and executed the project work-area requirements including work-space, network requirements, project tools and support requirements
* Led a team of over 40 industry experts in program initiation and kick-off including the initial phases of requirements definition, validation and functional design documents
* Established policies and procedures to manage program baseline of scope, schedule and cost relating to the follow-on phases of development, testing, change management, training, deployment and sustainment
* Directed development and delivery and influenced acceptance of program deliverables such as management plans, functional and technical design documents, program reviews (Preliminary Design Review) and achieved critical Information Assurance milestones (IATT, IATO)
* Directed the setup of SharePoint repositories for deliverable sharing, reporting and collaboration
* Worked with DCMA to support Earned Value Management compliance and reporting requirements

1. **Project Manager National Oceanic and Atmospheric Association (NOAA)**

**December 2013 – August 2014**

*Budget: $250K; Duration: 9 Months; Project Team of: 3 FTEs*

* Provide program management for the implementation of Business Analytics capabilities for the Real Property Management Division (RPMD) unit of NOAA
* Life-cycle involved requirements gathering sessions, design/architecture of solution to provide enhanced, interactive reporting capabilities using the SAP BusinessObjects suite of products
* Reporting was enabled via development of several new universes to reside within the National Weather Service’s BusinessObjects environment with data from various, disparate sources that was subjected to ETL processes using Informatica and SQL technologies

1. **Project Manager**

**Department of Defense – October 2011 – March 2013**

*Budget: $1.35M; Duration: 18 Months; Project Team of: 8 FTEs*

* Overall lifecycle management responsibility for a project implementing the SAP BusinessObjects Metadata Management (Information Steward / Data Services) data governance solution for the US Army’s AESIP program spanning all phases of project management conforming to AESIP’s Abbreviated Development Process.
* Solution comprised of establishing a Metadata Repository including a Metapedia (Business Glossary) to derive from various data sources including SAP NetWeaver, SAP Master Data Management, SAP BI / BusinessObjects BI and Oracle databases.
* Deployed the Data Governance component of BusinessObjects to facilitate the data quality and cleansing requirements of the program.
* Provided project management in the areas of requirements verification, solution deployment strategy and ensuing configuration, testing approach and delivery, training approach and delivery and associated documentation (System and Operational views, technical manuals, training materials).
* Working with Government stakeholders, established key event based acceptance criteria (Integration Tests, User Acceptance Tests etc.) as well as the associated baseline quality assurance surveillance plan.
* Responsible for contract cost, performance and quality management and associated deliverables (CDRL’s) as well as project status reporting to AESIP program management and stakeholders.

**SAP Competency Center Operations / Project Manager**

**The Washington Post Co., – April 2004 – October 2011**

* Technical project planning and infrastructure design, architecture and development and for the successful first-in-U.S. IS-Media Advertising implementation
* Project planning, execution and on time and budget delivery of a large call center outsourcing project involving cross-functional and technical teams
* Manage production support activities and technical projects of the competency center overseeing a staff of project managers, technical experts (Basis, ABAP and Enterprise Architects) in a combination of on and off-shore resource model
* Oversee all System Administration and Application Security requirements
* Vendor evaluation and implementation management of third party tools (Paymetric, Faxing middleware)
* Responsible for overseeing/validating a solution migration project involving the systems migration from HP/UX to IBM/AIX. Tasks involved coordinating activities with the hosting partner and the required post migration testing and validation
* Developed and mentored the core SAP technical team within the company to support operational activities. Contributed to the SAP security strategy and general security operational approach
* Oversee all aspects of application hosting partner management. Tasks included project planning, coordination between remote teams, working with senior management to ascertain the optimal solution in compliance with Sarbanes-Oxley requirements. SLA/OLA development within budgetary guidelines as well as providing on-going technical expertise to local teams.
* Facilitation of SOx compliance activities (Approva BizRights Installation and configuration, SOx reporting)
* Help-Desk status reporting using Remedy reports and assuring SLA adherence

**Other Past Engagements:**

**Project Lead**

*Raytheon Corporation, Vienna, VA – May 2003 – April 2004*

**Technical Project Manager**

*Port Authority of NY&NJ, NY – November 2002 – March 2003*

**Managing Consultant**

*Qwest Cyber Solutions (Qwest/KPMG), Denver, CO - August 1999 – September 2002*

**Senior Consultant**

*Deloitte & Touche Consulting Group / ICS, Chadds Ford PA, March 1997 – March 1998*

**EDUCATION:**

**B.S., Computer Science**, University of Maryland, College Park, MD

**Minor:** Business Management, Information Systems

**Harvard Business Online (HBSP) & CIO Corporate Executive Board:**

Accounting Principles and Basics of Corporate Finance

Business Fundamentals & Vendor Management

Managing the IT Portfolio

**Georgetown University:**

Certificate: Negotiation, Strategy & Influence

**TRAINING, CERTIFICATIONS and CLEARANCES:**

* **Various technology training from SAP America, Oracle Corporation, The Learning Tree and IBM Corporation**

**Certifications and Clearances**

* **PMI (PMP), ITIL**® **V3, CompTIA Security +**
* **Certified SAP Solution Manager Engineer**
* **Certified SAFe**® **Agilist**
* **Certified Kanban ACE (CKA)**
* **Active Security Clearance (DoD Secret)**